



Welcome to FLEXTELLER!

To gain access to your account online, please enroll by completing the following steps:

1. Go to our home page at **www.GlenviewCU.org** and find the **green** FlexTeller login box on the left side of the home page.
2. Click on "**Need a Password?**".
3. Enter your Username (your account number) on the next screen, then click the **Submit** button. Select an email to send your new password to by clicking on the drop down button. Then click the **Submit** button. A temporary password will be emailed to you and the screen will indicate "**Success**".
4. Locate the temporary password from your email. Highlight and copy it, then enter your account number in the Username field and then paste in the temporary password. Click the **Sign In** button.
5. You will need to choose five different security questions and create a Captcha.
6. After you login, you will be prompted to reset your password. You are required to have a special character as part of your password.
7. Click the **Confirm** button. You have now successfully set up your online access.

(May 2018)